



# ADA Update for Businesses

Come have a lunch with us and learn ways to make your business more accessible to your customers

September 16, 2010

11 a.m. to 1 p.m.

Muddy Rivers/  
Guesthouse  
701 1st Avenue North  
Grand Forks, ND

Presenter:

Patrick Going from the Disability Business Technical Assistance Center (DBTAC): Rocky Mountain ADA Center in Colorado Springs, CO

Free Lunch and Training with over \$50 in Training Materials for your Business

RSVP Required

RSVP to:

Corey Birkholz  
800-726-3692 or  
corey@myoptions.info

Please RSVP by  
September 2nd for the training or to request accommodations such as a sign language interpreter or larger print materials

This training is a collaborative effort of the ND Protection and Advocacy Project, the Grand Forks Office of Vocational Rehabilitation and Options: Resource Center for Independent Living

Learn about:

Easy Ways to make your Business more Accessible to Customers

Resources and Tax Incentives for making Changes

Customer Service for People with Disabilities

Recent Changes to the Americans with Disabilities Act (ADA)

Readily achievable changes to your business can make it more accessible to people who are experiencing the effects of aging and people with disabilities.

Readily achievable means easy to accomplish and without much difficulty or expense.